

Black Test Page

Print on plain A4 at 100% / "Actual size". Turn OFF "Fit to page" and draft/economy mode.

1. Solid black

Should be deep and even. No grey bands, white lines or blotches.

2. Grey steps

All 10 steps should be visible and evenly spaced from light to dark.

3. Text sharpness

Edges should be crisp, with no fuzz, ghosting or doubled letters.

6pt The quick brown fox jumps over the lazy dog. 0123456789 ABCD

8pt The quick brown fox jumps over the lazy dog. 0123456789 ABCD

10pt The quick brown fox jumps over the lazy dog. 0123456789 ABCD

12pt The quick brown fox jumps over the lazy dog. 0123456789 ABCD

18pt The quick brown fox jumps over the lazy dog.

9pt serif The quick brown fox jumps over the lazy dog. 0123456789 ABCDEFGHIJKLM

4. Fine lines & alignment

Lines should be solid and unbroken; vertical lines straight, not jagged.

0.25pt

0.5pt

1pt

2pt

What your print is telling you

Solid black looks grey/patchy

White lines across (inkjet)

Light streak down the page (laser)

Light grey steps missing

Fuzzy or doubled text

Jagged vertical lines

Toner rubs off with a finger

Ink or toner is low. On a laser, take the toner out and rock it side to side, then reprint.

Blocked nozzles. Run the printer's head-cleaning cycle once or twice, then reprint. Don't run more than 3 in a row.

Low toner, a dirty laser/LED window, or a worn drum.

Draft/economy mode is on, or the paper type setting is wrong.

Print head needs aligning (inkjet), or a worn drum/fuser (laser).

Run the printer's print-head alignment from its maintenance menu.

Usually a fuser fault, which needs a replacement part or a new printer.

Colour Test Page

Print on plain A4 at 100% / "Actual size". Turn OFF "Fit to page" and draft/economy mode.

1. Solid colours

Each block should be strong and even. A pale block means that cartridge is low.



Cyan

Magenta

Yellow

Black

Red M+Y

Green C+Y

Blue C+M

2. Gradients

Should fade smoothly from white to full colour with no stripes or sudden jumps.



3. Colour balance

Greys made from C+M+Y mixed together. They should look neutral, not tinted.



15% mix

30% mix

50% mix

75% mix

100% mix

4. Registration

Coloured text should be sharp with no coloured fringes or offset outlines.



What your print is telling you

One block pale or streaky

That colour is low or its nozzles are blocked. Run a head clean, then replace that cartridge if it's still weak.

Wrong colour in a block

e.g. green prints blue: yellow is empty or blocked. The mixed blocks show which colour is missing.

Stripes in a gradient

Banding from blocked nozzles (inkjet) or a worn drum/transfer belt (laser).

Greys look green, pink, etc.

One colour is weaker or stronger than the others. Check levels and run colour calibration.

Coloured fringes on text

Colours are out of registration. Run alignment or colour calibration from the maintenance menu.

Still not right after a cleaning cycle and fresh ink or toner?

We can check drivers, settings and the printer itself, and tell you honestly if it's worth fixing.

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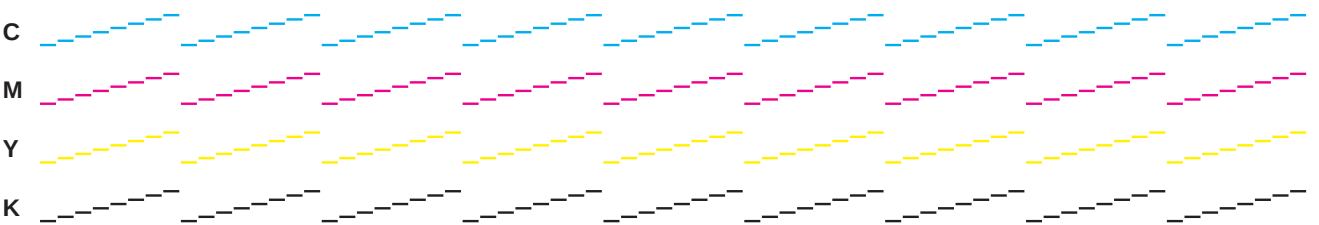
Printer Diagnostic Page

Print on plain A4 at 100% / "Actual size". Turn OFF "Fit to page" and draft/economy mode.

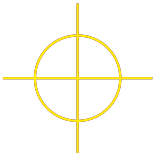
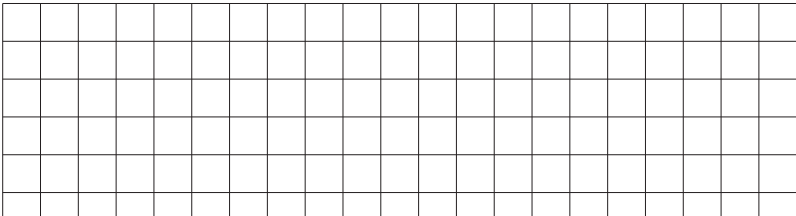
1. Full-width bands Look for white lines, faded zones or one side lighter than the other.



2. Nozzle check Every little step should be there. Gaps mean blocked nozzles in that colour.



3. Alignment grid & colour registration Grid lines straight; the three crosses should sit exactly on top of each other.



cm — measure the gap between repeated marks

4. Scale check This bar should measure exactly 10 cm. If not, "Fit to page" is on.



What your print is telling you

White lines across a band	Blocked inkjet nozzles. Head-clean once or twice. If gaps remain, the head may be failing.
Streak down every band	Laser: dirty laser window, low toner or a scratched drum. Inkjet: dirty print-head path.
Marks that repeat down the page	A drum or roller fault. Measure the gap with the ruler: the distance tells a technician which part.
Crosses don't line up	Colour registration is off. Run alignment/calibration, then reprint this page.
Corner marks uneven	The 5 mm marks in the corners should look equal. Uneven = paper skew: check the guides and pickup rollers.

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